

RECEIVED-1-93

FEB 8 1993

93020409

F.C.C.

FCC - MAIL ROOM

1919 M Street N.W. 22-2106

RECEIVED - 10/10/63

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hurricane Andrew - this
has been going on for
years.

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RESOLUTION 93-07

BY: COUNCIL AS A WHOLE

MMB ENT
COMP
INVES

A Resolution:

URGING CABLEVISION TO PARTLY RESCIND ITS RATE INCREASE EFFECTIVE 2/1/93

WHEREAS, the Council has received notice from Cablevision to the effect that new University Heights subscriber rates effective 2/1/93 for basic services will increase from \$20.50 to \$21.50, and

WHEREAS, Cablevision has also announced the creation of a new and different additional rate of \$1.00 per month for subscribers who wish to receive the "Sports Channel" previously included as part of the basic package, and effectively establishing the "Sports Channel" as a new, albeit lower priced, premium channel.

Whereas, Cablevison has provided further information on January 19, 1993 as to the reasons for such change, and

Whereas, Council finds that said change of \$2.00 increases over the previous rate of \$20.50 for the same programs, amounting to almost ten (10%) percent, substantially greater than the 1992 inflation rate.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF

93020427 Speed Messa

To F.C.C.

From H.N. BROCK 92-26

1919 M-STREET N.W.

1482 ADRIEL LA.

WASHINGTON D.C. 20554

ORLANDO FLA. 32812

Subject EXCESSIVE RATES & BEATING YOUR NEW ADJUSTMEN

Date 2-5 1992

THESE ARE COPIES OF MY CABLEVISION BILLS
THERE ARE BILLS IN ORLANDO THAT ARE
ALMOST HALF OF MINE- WHY, BECAUSE
THERE IS COMPETITION.
LIVING ON A FIXED INCOME, BECOMES
HARDER EVERY DAY.

PLEASE HELP US.

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MAR 22 1993

FEB 8 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

FCC - MAIL ROOM

Signed

H.N. Brock



December 1992

Dear Valued Customer:

CableVision of Central Florida (CV) strives to provide the highest quality programming and service at the lowest possible price. We are dedicated to our customers and committed to staying abreast of the latest features and technology in the cable television industry.

However, in order to continue offering quality programming and service, a small billing increase is necessary. Starting January 1993, all services, including standard service, provided by CV will increase by 5% with the following exceptions. There will be no increase in the charge for remote controls or equipment, and the rate for CV's basic service (mainly local broadcast signals) will be adjusted to \$9.95 per month. The increase reflects the rising costs to CV from programming suppliers. In addition, the cost of doing business, especially taxes and insurance, has forced us to make this minimal adjustment.

(over)



CableVision of Central Florida

ACCOUNT NUMBER	BILLED FROM	BILLED TO	DATE DUE	INCLD. PAYMENTS RECEIVED BY
05810-355833-04-7	1/15/93	2/15/93	01/29/93	1/08/93
FOR- 1482 ADRIEL LN				
12/15	BEGINNING BALANCE	22.99		
12/23	PAYMENT-THANK YOU	22.99-		
1/15-	CV STANDARD SVC	21.74		
1/15-	SALES TAX	1.31		
1/15-	FRANCHISE FEE	1.09		
1/15	BALANCE DUE	24.14		
JAN 15 THRU FEB 15, 1993				

FOR BILLING INFORMATION, PLEASE CALL:
ORLANDO 291-2500 8:00 A.M.-6:00 P.M.
KISSIMMEE 847-8001 8:30 A.M.-5:30 P.M.
SANFORD 645-4701 8:00 A.M.-6:00 P.M.

PRESENT THIS BILL AT ANY PARTICIPATING SUBWAY LOCATION. RECEIVE A FREE FOOTLONG SUB WITH PURCHASE OF A COMPARABLY PRICED SUB. (EXPIRES 2/28/93)

ACCOUNT NUMBER	BILLED FROM	BILLED TO	DATE DUE	RECEIVED BY
05810-355833-04-7	12/15/92	1/15/93	12/28/92	12/04/93
FOR- 1482 ADRIEL LN				
11/15	BEGINNING BALANCE	22.99		
11/24	PAYMENT-THANK YOU	22.99-		
12/15-	CV STANDARD SVC	20.70		
12/15-	SALES TAX	1.25		
12/15-	FRANCHISE FEE	1.04		
12/15	BALANCE DUE	22.99		
DEC 15 THRU JAN 15, 1993				

FOR BILLING INFORMATION, PLEASE CALL:
ORLANDO 291-2500 8:00 A.M.-6:00 P.M.
KISSIMMEE 847-8001 8:30 A.M.-5:30 P.M.
SANFORD 645-4701 8:00 A.M.-6:00 P.M.



These rate changes are not related to the recently passed cable industry federal legislation. We will not know the full impact of these regulations until April of 1993 or thereafter. When we are advised by the Federal Communications Commission (FCC) of these new regulations, additional adjustments may be required.

CV is proud to report that in a recent survey of cable rates in Florida's top 20 markets, CV continues to be below the average rate. CV will strive to hold costs down and keep rates as reasonable as possible.

We thank you for being a CV customer and for your continued patronage.

Sincerely,



058-XX/G106 1192

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GERTRUDE G. CYPSE
24 Saturn Court
Syosset, NY 11791

93020415

MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

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FEB 8 1993

FCC - MAIL ROOM

92-1016

Federal Communication Commission

1919 M. Street N.W.

Washington D.C. 20554

To Whom It May Concern:

Enclosed is a copy of a letter I sent to Cablevision and received in turn an unsatisfactory answer. I would have sent you a copy of that letter, but it has been mislaid. Also enclosed is a letter mailed to Richard Kessel of which is being posted on this same day.

The other day another notice was received regarding a rate increase of \$2.10 on Family Plus 1 Premium. In 1991 I dropped the cost of a second television in my home to cut these yearly increases, but no matter what I do to reduce expenses, cablevision still managers to up the ante.

I am 68 years old and trying my best to compensate for these increases. plus the increase in electric. heat-

GERTRUDE G. CYPSE
24 Saturn Court
Syosset, NY 11791

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MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

December 21, 1992

RECEIVED

FEB 8 1993

FCC - MAIL ROOM

Joseph Azznara,
Vice-President, General Manager,
Cablevision,

Dear Sir:

I depend on the Cable Guide to plan what I will view and tape for the month. As a cable user since your company became established in our community they have almost repeatedly increased the rates per year. This year you took away and then increased the rate by \$1.50 per month (\$18 per year), if one wanted the continue delivery of the cable guide. Is the public being punished for a Congressional Act (you what I am refering to).?

Although I have the option to refuse the extra cost, this does not excuse your bussiness acumen. I find your arguments vague and unsatisfactory and your action unconscionable.

Respectively,

Gertrude G. Cypser
Gertrude G. Cypser

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MAR 22 1993

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

GERTRUDE G. CYPSE
24 Saturn Court
Syosset, NY 11791

February 5, 1993

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FEB 8 1993

FCC - MAIL ROOM

Richard M. Kessel,
Exec. Director,
New York State Consumer Protection Bd.
250 Broadway, Manhattan
New York, N.Y.

Dear Sir:

Enclosed is a copy of a letter I sent to Cablevision
and received in turn an unsatisfactory answer. I would
have enclosed a copy, but it has been mislaid.